

## 2025 to 2030

Strategic Plan

# EMPOWER INSPIRE PROSPER

"The Chatham - Kent Chamber of Commerce exists to cultivate a thriving business ecosystem and collaborate with like-minded stakeholders so that members can broaden their economic horizons, inspire success, and contribute to a prosperous and vibrant community for generations to come."



## STRATEGIC PILLARS

ENGAGE
EMPOWER
INSPIRE
IMPACT



### ENGAGE &



We will engage our members and stakeholders through opportunities to connect, learn, collaborate, and support one another to drive economic prosperity.





- Create invaluable membership services to support new and growing members
- Build strong membership relationships through direct member contact
- Engage with non-member businesses to understand their needs and encourage membership.
- · Focus on educating, advocating and belonging







## EMPOWER %



"We will unite our diverse members, stakeholders, and all levels of government to advance innovation, advocacy, and engagement—empowering business growth, economic prosperity, and a better quality of life for all."





- Promote diversity, sustainability, economic resilience, and independent business growth
- Be a trusted partner creating initiatives and partnerships to guide member growth
- Foster a culture where business leaders can collaborate and grow together
- Create opportunities to develop leaders of the future







## INSPIRE (\$\frac{1}{2}\

We will inspire business and community by fostering a vibrant ecosystem where innovation thrives, collaboration flourishes, and collective success is celebrated. We will future -proof our community through tools, data and methods that align with modern business trends and community needs.





- Connect experienced business leaders with newer entrepreneurs.
  • Celebrate local business.
- Promote diversity by engaging our indigenous peoples, women and people from diverse backgrounds.
  Ensure the Chamber is inclusive.

- Promote benchmarking to measure success of members.
  Leverage digital tools to enhance communication, networking, and data analysis.







### IMPACT



"We will drive economic growth, strengthen community ties, and champion policies that benefit local businesses and residents, transforming our region into a thriving hub of opportunity and prosperity."





- Maintain the profile and influence of the Chatham-Kent Chamber locally, provincially, and federally
- Promote a pro-business climate through solutions-based advocacy
- Create awareness of the impacts of public policy on the competitiveness of business
- Maintain modern and optimize technology infrastructure
- Maintain financial sustainability
- Adopt a succession plan



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